

Complaint Form

Below Cost Selling of Motor Fuel

Alleged Violator

Name of Retailer _____

Actual Street Address (No cross streets will be accepted)

City _____ County _____

Product and grade of the motor fuel you suspect is being sold below cost.

_____ being sold at \$ _____ /gallon

_____ being sold at \$ _____ /gallon

_____ being sold at \$ _____ /gallon

Date and time of day price posting was observed _____

Complainant

Complainant's Motor Fuel Inspection registration number _____

Complainant's Full Name

(List your individual name, not a corporate or trade name.) **PLEASE PRINT CLEARLY**

Address _____

City _____ Zip _____ County _____

Complainant's Phone # _____ Fax # _____

E-Mail Address _____

Results to me by U.S. Mail Fax E-Mail

Signed _____

Date _____

Below Cost Selling of Motor Fuel Complaint Instructions

§ 10-304.1.(c) of the Motor Fuel and Lubricants Business Regulation Article and Regulations states *“If the Comptroller receives a complaint in writing that a retail service station dealer is selling motor fuel below cost, the Comptroller shall investigate and determine within 3 business days of the receipt of the complaint whether the allegations contained in the complaint are true.”*

In order to comply with this regulation, all complaints must be submitted to the Comptroller of Maryland **in writing**.

Your complaint can be made either by:

- **U.S. Mail** to Field Enforcement Division
P.O. Box 2397, Annapolis, MD 21404-2397
- **Fax** to 410-974-5564 or
- **E-Mail** to fed@comp.state.md.us

Complainant must provide:

1. Complainant's Motor Fuel Inspection Registration Certificate number.
2. Individual name, address and phone number (*anonymous complaints will not be investigated*).
3. Name and full street address of alleged violator.
4. Product and grade of motor fuel alleged to be offered below cost.
5. Date and time of day that price posting was observed.

All individuals who file a formal complaint will be provided with written documentation of the results of our investigation, upon request. These results can be given to you either by U.S. Mail, Fax or return E-Mail. Your formal complaint and our response will be maintained on file.

You may call 410-260-7388 or Maryland toll-free at 888-674-0017, if you have any further questions.