



# OFFICE OF THE COMPTROLLER OF MARYLAND

## VISION

To work in partnership to create a state that is more equitable, more resilient, and more prosperous so that every Marylander can reach their full potential.

## PRIORITIES

### **Implement critical agency-wide improvements to help our state government work better**

- Right-size the agency, including reorganizing the leadership structure, to provide greater accountability, internal oversight, and success
- Invest in our workforce – from increasing positions, salaries, and training opportunities to improving the physical work environment – to ensure that we can recruit and retain high-performing and dedicated team members who feel valued and supported while also being positively challenged to do this important work
- Modernize technology across the agency so that all Maryland residents and businesses, as well as state agencies, can interact more efficiently with the Office of the Comptroller and access our services, data, and other resources with ease
- Foster a culture of belonging throughout the Office by embedding our core principles of inclusion, diversity, equity, and accessibility in decision-making, policies, and practice

### **Ensure that the resources and expertise of the Office create opportunity for and make a positive impact on Maryland families, communities and businesses**

- Use technology to increase transparency around state spending and the state procurement process, including payments to state vendors and contractors
- Ensure that the Office is using data to drive decision-making, and use the data generated or accessible by the agency to create reports that inform policy decisions both internal and external to the Office of the Comptroller
- Engage in robust public engagement to better connect families, communities, local governments, and businesses across Maryland with the agency for assistance with services, including: filing taxes, accessing tax credits, obtaining legal guidance, setting up payment plans, and more, while also ensuring that the Office continues to develop new resources as needed by the public
- Responsibly steward our tax dollars through improved oversight, data transparency, and targeted outreach and engagement to increase state procurement with our minority business enterprises and small businesses

### **Ensure Maryland is well-positioned for responsible long term economic growth and success**

- Modernize and simplify Maryland's tax collection process, and close the tax gap so that those with high incomes and complex assets pay their fair share.
- Enhance equity in tax administration by analyzing data on audits and uptake of various tax credits (among other factors) by different populations.
- Work to close the wealth gap and invest in disadvantaged communities through targeted procurement programs, efforts to diversify asset managers within the pension system, expanded free tax preparation services, and more
- Evaluate climate impact and sustainability of state spending and investment
- Support the development of responsible and equitable investment policies and practices
- Analyze the well-being of Maryland's economy and revenue structure on a regular basis and clearly communicate economic and fiscal trends to key audiences across the state.